



ITIL Course Training & Certification



WHY HB SERVICES ?

HB Education and Consulting Services Private Limited is a leading Training & Certification Company offering Corporate Training Programs and Its Global Certifications. Since its inception in 2010, HB Educational Services have trained and certified more than 10000+ Students and Professionals.

Our Products and Services in the training space includes:

- ✓ Short-term and Long term module-based courses are offered at our authorized training center.
- ✓ Customized and intensive training program in cutting-edge technologies and induction boot camp for Corporate, Government, and Public sector units.
- ✓ Authorized Pearson VUE testing center for a number of globally recognized certification courses.

Our Valuable College Clients:

- ▶ Patrician College of Arts and Science
- ▶ Kumararani Meena Muthiah College
- ▶ Dr.MGR Janaki College of Arts and Science
- ▶ SKR Engineering College
- ▶ Arignar Anna College
- ▶ Balaji Polytechnic College
- ▶ Tagore College of Arts and Science

Our Valuable Corporate Clients:

- ▶ Nabard Bank
- ▶ Global Analytics India Pvt Ltd
- ▶ India Maritime
- ▶ Samunnati Agro/Finance
- ▶ Jasmin Infotech
- ▶ TCS
- ▶ CWC
- ▶ Vembu Technologies
- ▶ Tata Communications
- ▶ TVS Credit Services
- ▶ Ovato Technologies
- ▶ Siemens
- ▶ CLRI
- ▶ Cognizant
- ▶ Williams Lea
- ▶ Bank of America
- ▶ Kumaran Infotech
- ▶ Alcatel Lucent
- ▶ CMA CGM
- ▶ And Many More



ITIL TRAINING AND CERTIFICATION

HB Services in Chennai provides best training and certification support for ITIL Foundation, Intermediate and Expert levels. Over the last many years HB Educational Services has successfully trained and certified several hundreds of IT professionals in ITIL.

WHAT IS ITIL?

ITIL is often wrongly described as 'IT governance' – in fact, on its own, it certainly isn't this. It is a collection of best practices that helps companies implement an IT Service Management culture. However, its growing popularity reflects the substantial impact it can make on a company's IT and business performance and the fact that, in combination with other frameworks, it is a vital ingredient in creating true IT governance. The Information Technology Infrastructure Library (ITIL®) is a set of practices for IT service management that focuses on aligning IT services with the needs of business.

ELIGIBILITY FOR ITIL CERTIFICATION

ITIL Certification is valuable for every IT professional, particularly for the ones who are in IT services. It is applicable for career starters and business professionals to experienced IT professionals who want to be proficient in IT Service Management. ITIL describes procedures, tasks and checklists that are not organization-specific, used by an organization for establishing a minimum level of competency. It allows the organization to establish a baseline from which it can plan, implement, and measure. It is used to demonstrate compliance and to measure improvement. ITIL® Certification helps to enhance your career. Preferably Minimum 1 Year of IT Experience interested towards Service Management.



GLOBAL CERTIFICATION:

ITIL® Foundation, ITIL® Intermediate, ITIL® Expert

ITIL FOUNDATION:

The ITIL 4 Foundation qualification is intended to introduce candidates to the management of modern IT-enabled services, to provide them with an understanding of the common language and key concepts, and to show them how they can improve their work and the work of their organization with ITIL 4 guidance. Furthermore, the qualification will provide the candidate with an understanding of the ITIL 4 service management framework and how it has evolved to adopt modern technologies and ways of working. The ITIL 4 Foundation examination is intended to assess whether the candidate can demonstrate sufficient recall and understanding of the ITIL 4 service management framework, as described in the syllabus below, to be awarded the ITIL 4 Foundation qualification. The ITIL 4 Foundation qualification is a prerequisite for the ITIL 4 higher level qualifications, which assess the candidate's ability to apply their understanding of the relevant parts of the ITIL framework in context.

CONTENT COVERED IN ITIL FOUNDATION:

- › Concepts of IT service management
- › ITIL Service Lifecycle
- › Identifying and Documenting the Services
- › Optimizing the Infrastructure
- › Value-creation through Services,
- › Service Strategy
- › Design, Transition
- › Operation
- › Continual Service Improvement
- › Service Management Functions and Roles

JOB OPPORTUNITIES

Incident Manager, Production Support Engineer, Service Manager

SALARY RANGE

2LPA to 10LPA



HB Education earns the reputation of being a pioneer in IT Training and Certification in Chennai. We provide various IT Training Programs and Global Certifications to Students, Freshers and Techies. All our courses are designed as per the Industry needs. For about 10+ years, we have been regularly servicing TCS, Cognizant, Jasmin Infotech Employees for upskilling and helping them in achieving Global Certification for their Appraisal.

Get More Information from our Counsellors

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